

March 11, 2021

Good morning, Murphy Creek!

By now you're likely aware of what is being touted as a significant snow event headed our way this weekend.

It has been quite a few years since we've experienced a snow event measured in feet. The largest storm we've had in the past 3 years (aka Bomb Cyclone) was roughly 12", and most certainly seems like a long time ago in terms of remembering the challenges and inconvenience that came with it.

Fortunately, we do remember. We appreciate the inconveniences that often lead to frustrations. Rest assured, even today we are taking the necessary steps and are preparing to do everything in our power to keep the sidewalks of Murphy Creek accessible and safe. What this does not mean is that things will be exactly the same as when we get 2-3" of snow.

As a proactive means of helping you prepare for what might be coming, below are some items we wanted to share:

- The District will be concentrating on removing snow from **interior District owned sidewalks** during the storm. We are anticipating that sidewalks along streets like Mississippi and Jewell will not be cleared until after the City has completed its snow removal operations on the streets.
- We are planning for the potential to service properties multiple times over the duration of this long-lasting storm. It is much more efficient (both operationally and financially) to move smaller amounts of snow multiple times than it is to move a large amount of snow one time. This is especially true when it comes to wet, heavy snow like that which is being predicted.
- **Please be patient with our teams.** While we pride ourselves on having among the largest collection of resources in the industry, this does not mean those resources are infinite, superhuman and without feeling. Shovelers will tire, equipment will break, Account Managers will get very little sleep and team members will take breaks. Taking your frustrations out on them will not result in snow magically disappearing, and the fact that you can shovel your driveway in 20 minutes doesn't mean our crews can shovel 20 driveways in that same 20 minutes. We welcome your collaborative efforts and appreciate you trusting us to do the work you've hired us for.
- Moving large amounts of snow isn't cheap. Someone once stated "think about the effort that would be needed if 18" of dirt fell from the sky and needed to be cleaned up immediately". Yes, the snow will melt eventually, but that is essentially what we are dealing with during the throes of the storm. This work requires a tremendous effort and subsequent bills will coincide with the work required

The following link will give some information to you regarding CDOT's plans for roads during the storm as well. Please keep this in mind when the storm is at its height and our mobility is hindered. We will be instructing our crews not to take any unnecessary risks when travelling.

<https://www.denverpost.com/2021/03/10/colorado-snow-storm-road-conditions-closures/>

If you have questions, please feel free to reach out to us.

Thank you,
Shannon Torgerson, CMCA, AMS

Director of District Management

Sincerely,

Cherry Creek HOA Professionals on behalf of Murphy Creek Metropolitan District No. 3
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